

Deadlines

Renewal Open:
January 1 – March 31

Late Renewal:
April 1 – May 31

License Lapse:
June 1

All License Needs:

Licensee Gateway:
gateway.ncbdn.org

Contact:

NCBDN
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In this issue...

1. [New NCBDN Website Launched](#)
2. [New Verification Process](#)
3. [Renewal Season: Online January 1st – March 31st](#)
4. [Update Your Contact Information](#)

New NCBDN Website

A Fresh New Look!

It's been many years since our website received a major update—and we knew it was time for a change. The NCBDN is proud to unveil our modernized, accessibility-friendly, and user-focused new site that not only makes it easier to connect with us, but also reflects the beauty of the place we call home: North Carolina.

What's New?

- **Accessibility at the Core:** Built to meet today's accessibility standards, ensuring everyone can enjoy a seamless experience.
- **Celebrating North Carolina:** From the mountains to the coast, our new design draws inspiration from the natural beauty and vibrant communities of our state.
- **Modern Design & Navigation:** A cleaner, more intuitive layout with faster load times and responsive features across all devices.
- **User-Friendly Experience:** Simplified menus, improved search, and a welcoming interface designed with our stakeholders in mind.

Why Does this Matter?

Our old site served us well, but technology and design have come a long way. Not only that, but the influx of new residents and the explosion of telehealth services mean we are interfacing with more practitioners than ever before! This refresh isn't just about catching up—it's about creating a digital space that honors North Carolina's spirit while making it easier than ever for you to find what you need.

Explore the New Site!

We invite you to explore the new design and see how we've woven the character and colors of North Carolina into every detail. Your feedback is always welcome—we'd love to hear how the new site works for you.



With Gratitude

We would be remiss without mentioning the amazing team at [MRN Web Design](#), a local NC-based web design firm that absolutely blew us away with their content strategy, design, and implementation for this website overhaul. They came at it with fresh eyes and a true curiosity about our agency, who we serve, and how we needed our stakeholders to utilize the website. Big thanks and kudos to our partners at MRN Web Design!

[Visit the new site now at ncbdn.org!](#)

New Verification Process

Along with our new website is a **new verification request process** that is now online. Many practitioners current and past, require our agency to send a verification of their licensure in NC to another state board where they are applying for licensure. Now, instead of sending an email to info@ncbdn.org to make this kind of request, you will complete an online verification request form right **on** our website. Please review our new verification process here: <https://ncbdn.org/license-verification/>

Annual Renewal Open: January 1st – March 31st

It's that time again—annual license renewal takes place online January 1, 2026, through March 31, 2026. To stay current, be sure to complete your renewal before the expiration date.

Reminder, the late fee will apply to renewals completed between April 1 and May 31, 2026. Don't miss the window—renew on time to avoid extra costs.

Important Deadline

Licensees who do not renew by May 31, 2026, will be considered LAPSED. To return to practice, lapsed licensees must go through the full reinstatement process, including payment of all initial licensure fees and completion of initial licensure requirements such as the criminal background check.

Need Help Logging In?

If you've forgotten your login credentials, simply use the "Forgot Username" or "Forgot Password" options on the Gateway login page. Reset instructions will be sent to the email address we have on file.

If you no longer have access to that email, please contact our office at info@ncbdn.org for assistance.

Updating Contact info with the Board

Per 21 NCAC 17 .0109(b) "A licensee shall notify the Board of any change in the licensee's personal or professional mailing address within 30 days of that change." The Board often encounters issues with non-current mailing addresses or email addresses. Please be aware it is your legal duty to keep your information up to date within 30 days of a change. All licensees have access to do this "self-serve" in their licensee Gateway account. After logging in, click on "My Profile" and "Edit Profile."

We strongly encourage licensees to use a personal email address as a point of contact, and not a work email. Your license to practice is not tied to a workplace but is your personal license no matter where you provide licensed services. In addition, please ensure info@ncbdn.org and gateway@ncbdn.org are on your safe senders list and are not going to spam. We see this happening a lot with Gmail addresses despite our efforts to whitelist with Google.